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Düsseldorf, 17.03.2023 / MB

## Conditions for repair activity I-744

Dear Sir or Madam,

We are pleased to welcome you as a new license holder. In order to ensure a smooth start for you, we kindly ask you to pay attention to the following points:

## 1. list of approved suppliers:

In order to accomplish licensing promptly, it is mandatory that you place an order for EPAL repair marking nails with an approved manufacturer at the same time, but within a maximum of 7 working days, and inform us which supplier you have chosen. Allowance for repair activity will only be granted after receipt of the repair marking nail order.

## 2. EPAL\_Europalette\_RP\_Questionnaire Initial Inspection

After receipt of the positively filled out questionnaire we assign the responsible inspection company with the inspection of your premises. The inspection company will contact you as soon as possible to arrange an appointment. Please note that the inspector will schedule the regular inspections after the positive initial inspection and make sure that all necessary work equipment / labeling materials are available.

## 3. EPAL licensing stipulations:

For all further information, please refer to the attached EPAL licensing stipulations.

We are also pleased to announce that from 01.01.2021 we will waive the initial inspection fee and the monthly inspection fee for the repair of EPAL pallets for new licensees during the first year of the licence.

Please do not hesitate to contact us if you have any further questions.

With kind regards

i.A. Martha Brzuska Team Leader Customer Service

List of approved suppliers EPAL\_Europalette\_RP\_Questionnaire initial audit EPAL licensing stipulations

i.A. Salimata Weber Customer Service

